ATTEST CALL RECORDING

ATTEST is an advanced compliance recording solution for Microsoft Teams, which allows voice and surveillance to be captured and made centrally available. It records Microsoft Teams video and audio communications from your desktop, Teams desk phone, or the Teams mobile app. It is also suitable for recording both Mobile and Fixed Line networks. When used in conjunction with CyberGate you can add recordings from IP-enabled devices, such as Cameras, Intercoms, Pagers and Smart Glasses. This makes Microsoft Teams your enterprise's central communication hub for all your audio, video communication and surveillance streams.
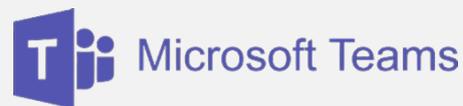
ATTEST Recording:
- ✓ Microsoft Teams
- ✓ Conventional Telephony
- ✓ Cell Phones
- ✓ Webcams
- ✓ Video

Smart Services:
- ✓ Intelligent search
- ✓ Incident replay
- ✓ Word-spotting
- ✓ Rule-based actions

Azure Cognitive Services:
- ✓ Speech-to-text
- ✓ Translation Services
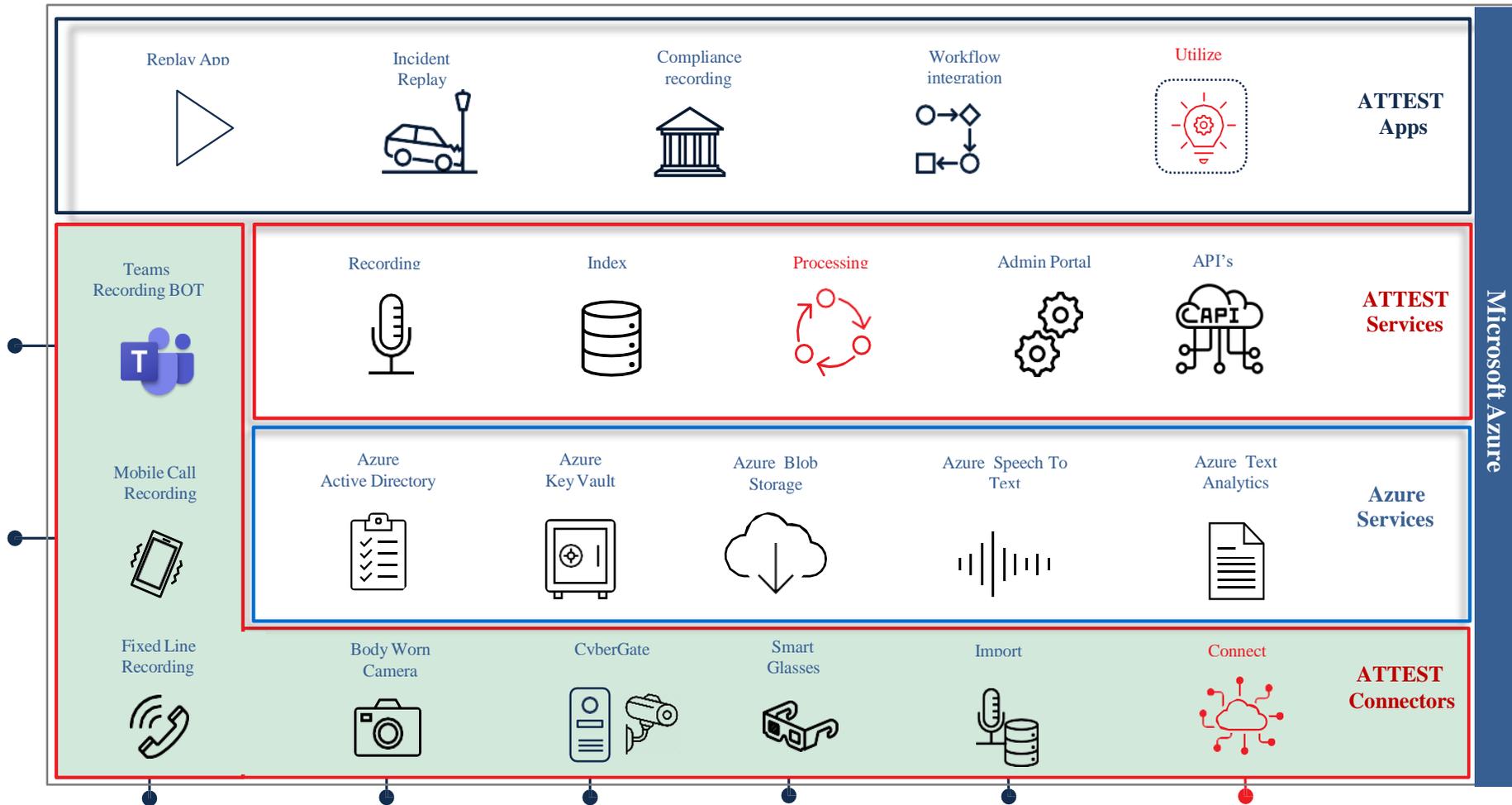- ✓ Video analytics
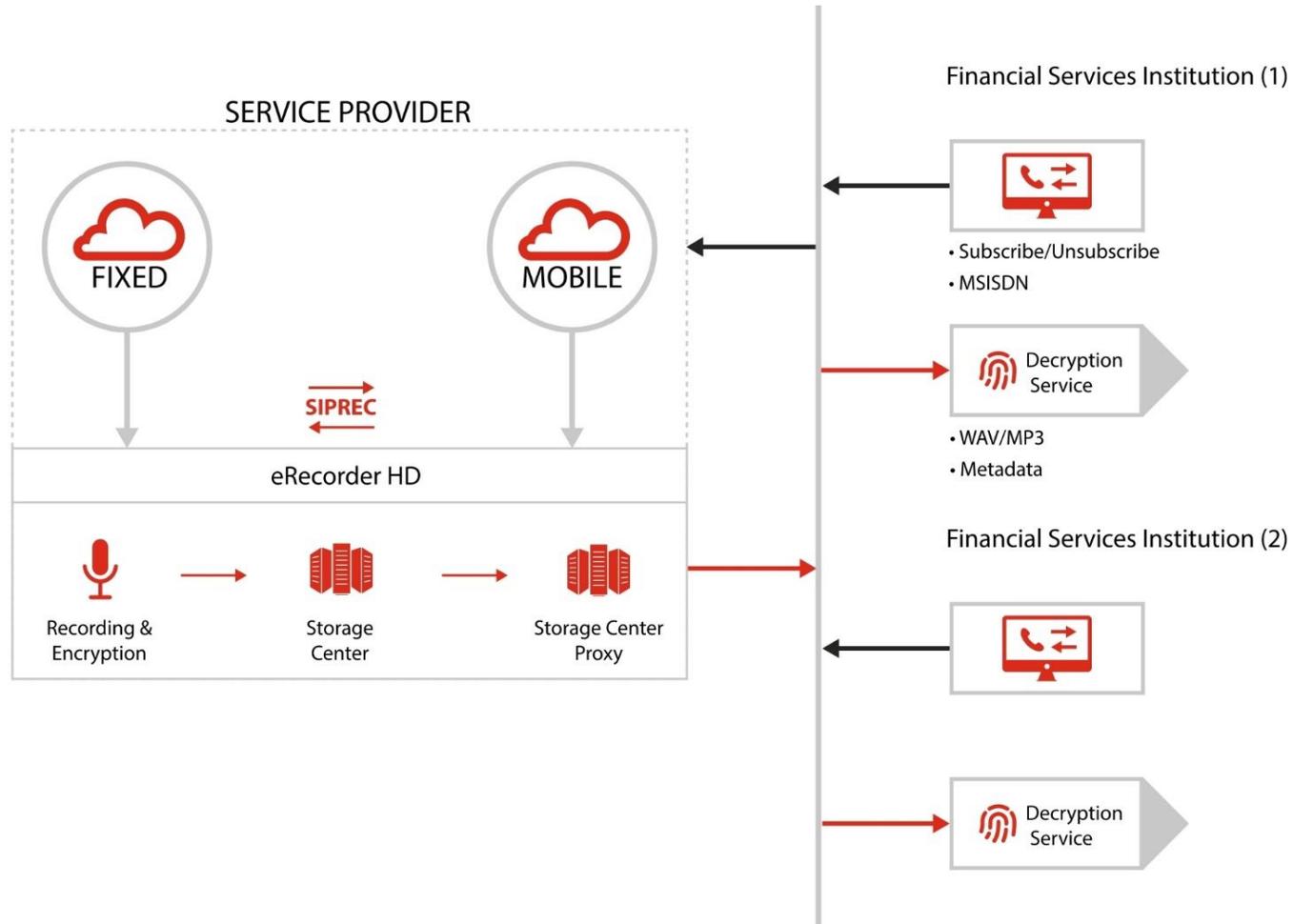- ✓ Facial recognition

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ATTEST FEATURES

ATTEST is a SaaS application, Hosted & Integrated in Azure.

- For the recording of:
    - ✓ Microsoft Teams communications, audio, video, shared screen content, 1-on-1 and m-party conference
    - ✓ Mobile Call Recording (IMS / SBC integration to mobile operator network)
    - ✓ Fixed Line Call Recording (SBC integration to fixed line operator network)
    - ✓ Body-Worn Camera (audio, video, GPS track)
    - ✓ Smart Glasses (real time audio & video collaboration)
    - ✓ CyberGate, SIP video intercom / camera connect to Teams (2-way audio, video)
    - ✓ Import 3rd party Call Recordings, VMS video recordings (ONVIF, roadmap)
- and for each source:
    - ✓ Centralized Immutable Storage, Configurable Retention Period
    - ✓ Cloud based Key Vault, a-symmetric FIPS L2 encryption
    - ✓ Cognitive Services (Speech-to-Text) in 90+ languages
    - ✓ Intuitive Search & Replay user interface integrated in Teams (App)

Cloud9

ATTEST – SOLUTION ARCHITECTURE OVERVIEW

ATTEST Apps
- Replay App
- Incident Replay
- Compliance recording
- Workflow integration
- Utilize

ATTEST Services
- Recording
- Index
- Processing
- Admin Portal
- API's

Azure Services
- Azure Active Directory
- Azure Key Vault
- Azure Blob Storage
- Azure Speech To Text
- Azure Text Analytics

ATTEST Connectors
- Fixed Line Recording
- Body Worn Camera
- CyberGate
- Smart Glasses
- Import
- Connect

- Teams Recording BOT
- Mobile Call Recording

Microsoft Azure

CALL RECORDING FOR MOBILE AND FIXED LINE NETWORKS

For more information about how ATTEST can benefit your business, please contact us at https://www.cloud9ba.com/contact-cloud9/ or email us at info@cloud9ba.com